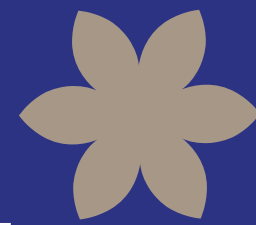


IN ROOM COMPENDIUM



Cinnamon
HAKURAA HURAA MALDIVES



WELCOME TO CINNAMON HAKURAA HURAA MALDIVES

A LITTLE ISLAND OFFERING YOU AN IMMENSE EXPERIENCE

In this picturesque, unique location beside one of the longest stretches of reef in the archipelago, snorkellers, honeymooners and beach bums alike find common ground in the world of excitement, romance and luxury that this little island has to offer. Take but a few steps into the waist deep water, and take in fabulous views of different blues.

The shallow lagoon is magical in itself, but if you seek glorious sights deeper underwater, hop aboard one of the daily complimentary shuttle boats and journey out into the deep crystal sea. Here, get ready to suit up and jump in to discover our colourful marine life through snorkelling or diving.

After a day of adventuring, indulge in our gourmet seafood at the Crab – our specialty restaurant with daily theme corners catering to every palate. As the day draws to a close, the beautiful sunsets and gentle evenings become the perfect setting for drinks and a delicious meal. You'll fall deeply in love with the tranquil waters of Cinnamon Hakuraa Huraa Maldives. Relax at our spa or sink into the comforts of your plush, peaceful room. Whatever it is you desire, we will make your wish a reality.

This compendium will help you to navigate the island and discover experiences that will bring your journey here to life. The services and facilities of the hotel are listed in this book, along with other local information. Should you require any further assistance, do not hesitate to call our reception on the extension '0'.

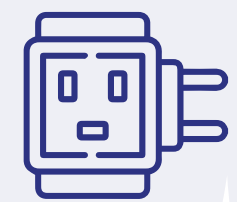
Have a pleasant stay

The Cinnamon Hakuraa Huraa Maldives Team



WE ARE HERE FOR YOU

Here is a detailed list of facilities and services available during your stay at Cinnamon Hakuraa Huraa Maldives



ADAPTORS

Extension 0



EXTRA BED AND BEDDING

Extension 0



MINI BAR

Extension 0



CHECK OUT TIME

Check out time is noon.
Extension 0



BAGGAGE & WEIGHING

Extension 0



INTERNATIONAL CALLS

Direct dial – 800 followed by
the country code.
Extension 0



BATH AND BEACH TOWELS

Extension 0



FOREIGN CURRENCY EXCHANGE

Extension 0



MESSAGES

Please contact the Reception
Extension 0



DOCTOR

On call 24 hours.
Extension 0



WAKE UP CALLS

If you wish to request
a “wake up” call, please dial
Extension 0



INTERNET

Extension 0

WE ARE HERE FOR YOU

Here is a detailed list of facilities and services available during your stay at Cinnamon Hakuraa Huraa Maldives



LAUNDRY

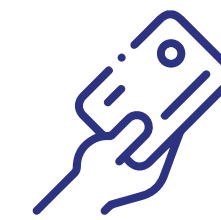
Laundry will be collected before 10am and be delivered the same day. Laundry received after 10 am will be delivered the following evening. Laundry collected after 10am and requested to have delivered on the same day will be charged 50% extra.

Express Service - Laundry delivered within 6 hours (collection from 7 am - 4 pm) at a 100% extra charge



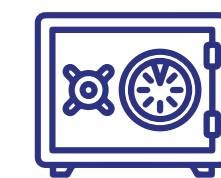
FIRE ALARM

Please familiarise yourself with our emergency exits. Further details are available in the “A Little Something You Should Know” section of the Directory.



CREDIT CARD INFORMATION

The following credit cards are accepted:
We do not accept advance payments on credit cards.
Extension 0



SAFE DEPOSIT BOX

For security reasons, we advise you to deposit your cash and valuables in the self operated Safe Deposit Box placed in the closet of your room. Enter a 4 digit number to activate. Please leave the Safe Deposit Box open at the time of departure. For assistance, please contact the Reception
Extension 0



STAY CONNECTED

Calling home and staying in touch is still necessary even when you're on vacation. Directly dial any country in the world from the comfort of your room. Most Diplomatic Missions are available in Malé for your convenience.

Afghanistan	+93	Belgium	+32	Chad	+235	Dominican Republic	+1 809,
Albania	+355	Belize	+501	Chatham Island (NZ)	+64	East Timor	+670
Algeria	+213	Benin	+229	Chile	+56	Easter Island	+56
American Samoa	+1 684	Bermuda	+1 441	China (PRC)	+86	Ecuador	+593
ANAC Satellite	+857, +858	Bhutan	+975	Christmas Island	+61	Egypt	+20
Andorra	+376	Bolivia	+591	Cocos (Keeling) Islands	+61	El Salvador	+503
Angola	+244	Bonaire	+599 7	Colombia	+57	Ellipso (Mobile Satellite)	+881 2
Anguilla	+1 264	Bosnia and Herzegovina	+387	Comoros	+269	EMSAT (Mobile Satellite)	+882 13
Antigua and Barbuda	+1 268	Botswana	+267	Congo (Brazzaville)	+242	Equatorial Guinea	+240
Argentina	+54	Brazil	+55	Congo (formerly Zaire)	+243	Eritrea	+291
Armenia	+374	British Indian Ocean Territory	+246	Cook Islands	+682	Estonia	+372
Aruba	+297	British Virgin Islands	+1 284	Costa Rica	+506	Ethiopia	+251
Ascension	+247	Brunei Darussalam	+673	Côte d'Ivoire	+225	Falkland Islands (Malvinas)	+500
Australia	+61	Bulgaria	+359	Croatia	+385	Faroe Islands	+298
Australian External Territories	+672	Burkina Faso	+226	Cuba	+53	Fiji	+679
Austria	+43	Burundi	+257	Cuba (Guantanamo Bay)	+53 99	Finland	+358
Azerbaijan	+994	Cambodia	+855	Curaçao	+599 9	France	+33
Bahamas	+1 242	Cameroon	+237	Cyprus	+357	French Antilles	+596
Bahrain	+973	Canada	+1	Czech Republic	+420	French Guiana	+594
Bangladesh	+880	Cape Verde	+238	Denmark	+45	French Polynesia	+689
Barbados	+1 246	Caribbean Netherlands	+599	Diego Garcia	+246	Gabon	+241
Barbuda	+1 268	Cayman Islands	+1 345	Djibouti	+253	Gambia	+220
Belarus	+375	Central African Republic	+236	Dominica	+1 767	Georgia	+995

STAY CONNECTED

Calling home and staying in touch is still necessary even when you're on vacation. Directly dial any country in the world from the comfort of your room. Most Diplomatic Missions are available in Malé for your convenience.

Germany	+49	Inmarsat SNAC	+870	Lebanon	+961	Moldova	+373
Ghana	+233	International Freephone Service	+800	Lesotho	+266	Monaco	+377
Gibraltar	+350	International Shared Cost Service	+808	Liberia	+231	Mongolia	+976
Global Mobile Satellite System	+881	Iran	+98	Libya	+218	Montenegro	+382
Globalstar (Mobile Satellite)	+881 8	Iraq	+964	Liechtenstein	+423	Montserrat	+1 664
Greece	+30	Ireland	+353	Lithuania	+370	Morocco	+212
Greenland	+299	Iridium (Mobile Satellite)	+881 6	Luxembourg	+352	Mozambique	+258
Grenada	+1 473	Isle of Man	+44	Macau	+853	Myanmar (Burma)	+95
Guadeloupe	+590	Israel	+972	Macedonia	+389	Namibia	+264
Guam	+1 671	Italy	+39	Madagascar	+261	Nauru	+674
Guatemala	+502	Jamaica	+1 876	Malawi	+265	Nepal	+977
Guernsey	+44	Japan	+81	Malaysia	+60	Netherlands	+31
Guinea	+224	Jersey	+44	Maldives	+960	Netherlands Antilles	+599
Guinea Bissau	+245	Jordan	+962	Mali	+223	Nevis	+1 869
Guyana	+592	Kazakhstan	+76, +77	Malta	+356	New Caledonia	+687
Haiti	+509	Kenya	+254	Marshall Islands	+692	New Zealand	+64
Honduras	+504	Kiribati	+686	Martinique	+596	Nicaragua	+505
Hong Kong	+852	Korea (North Korea)	+850	Mauritania	+222	Niger	+227
Hungary	+36	Korea (South Korea)	+82	Mauritius	+230	Nigeria	+234
Iceland	+354	Kuwait	+965	Mayotte	+262	Niue	+683
ICO Global (Mobile Satellite)	+881 0	Kyrgyzstan	+996	Mexico	+52	Norfolk Island	672
India	+91	Laos	+856	Federated States of Micronesia	+691	Northern Mariana Islands	+1 670
Indonesia	+62	Latvia	+371	Midway Island	+1 808	Norway	+47

STAY CONNECTED

Calling home and staying in touch is still necessary even when you're on vacation. Directly dial any country in the world from the comfort of your room. Most Diplomatic Missions are available in Malé for your convenience.

Oman	+968	Saint Martin (French)	+590	Sudan	+249	United Arab Emirates	+971
Pakistan	+92	Saint Pierre and Miquelon	+508	Suriname	+597	United Kingdom	+44
Palau	+680	Saint Vincent and the Grenadines	+1 784	Svalbard and Jan Mayen	+47	United States of America	+1
Palestinian territories	+970	Samoa	+685	Swaziland	+268	Universal Personal	
Panama		San Marino	+378	Sweden	+46	Telecommunications (UPT)	+878
+507Papua New Guinea	+675	São Tomé and Príncipe	+239	Switzerland	+41	Uruguay	+598
Paraguay	+595	Saudi Arabia	+966	Syria	+963	Uzbekistan	+998
Peru	+51	Senegal	+221	Taiwan (ROC)	+886	Vanuatu	+678
Philippines	+63	Serbia	+381	Tajikistan	+992	Venezuela	+58
Poland	+48	Seychelles	+248	Tanzania	+255	Vatican City State	+379
Portugal	+351	Sierra Leone	+232	Thailand	+66	Vietnam	+84
Puerto Rico	+1 787	Singapore	+65	Thuraya (Mobile Satellite service)	+882 16	Virgin Islands, British	+1 284
Qatar	+974	Sint Eustatius	+599 3	Togo	+228	Virgin Islands, US	+1 340
Réunion	+262	Sint Maarten (Dutch)	+599 5	Tokelau	+690	Wake Island	+1 808
Romania	+40	Slovakia	+421	Tonga	+676	Wallis and Futuna	+681
Russia	+7	Slovenia	+386	Trinidad and Tobago	+1 868	Yemen	+967
Rwanda	+250	Solomon Islands	+677	Tunisia	+216	Zambia	+260
Saba	+599 4	Somalia	+252	Turkey	+90	Zanzibar	+255
Saint Barthelemy	+590	South Africa	+27	Turkmenistan	+993	Zimbabwe	
Saint Helena, Ascension and Tristan da Cunha	+290	South Georgia and the South Sandwich Islands	+500	Turks and Caicos Islands	+1 649	+263Zanzibar	+255
Saint Kitts and Nevis	+1 869	Spain	+34	Tuvalu	+688	Zimbabwe	+263
Saint Lucia	+1 758	Sri Lanka	+94	Uganda	+256		
				Ukraine	+380		

FOREIGN EMBASSIES AND CONSULATES

> AUSTRIAN CONSULATE IN MALDIVES

39 Orchid Magu , P.O.Box 2015, Malé 20-02, Maldives
Tel: (+960) 3323 080, (+960) 3322 971
Fax: (+960) 3322 678, (+960) 3320 274
Email: mohamed.hossen@universalenterprises.com

> SWEDISH CONSULATE IN MALDIVES

Cyprea 66/17, Boduthakurufaanu Magu,
Malé 20066, Maldives
Tel: (+960) 3325 174
Fax: (+960) 3323 523
Email: info@cyprea.com.mv

> SRI LANKAN EMBASSY IN MALDIVES

Medhuziyaaraiyh Magu Male 20-05
Maldives, City Malé
Tel: (+960) 331 3546, (+960) 332 2845
Fax: (+960) 332 1652
Email: highcom@dhivehinet.net.mv

> EMBASSY OF THE PEOPLE'S REPUBLIC OF CHINA IN MALDIVES

H. Nookurikeela, Dhunbugas Magu, Henveiru, Malé
Tel: (+960) 3010 640, Fax: (+960) 3010 637
Email: chinaemb_mdv@mfa.gov.cn
Web: mv.china-embassy.org, mv.chineseembassy.org

> BANGLADESHI CONSULATE IN MALDIVES

M. Kurinbee Lodge, 5th Floor, Izzudheen Magu,
Malé, Maldives
Tel: (+960) 3315 541, (+960) 3320 859
Fax: (+960) 3315 543
Email: bdootmal@dhivehinet.net.mv

> PAKISTANI EMBASSY IN MALDIVES

G. Helengeli, Lily Magu, City Malé.
Tel: (+960) 3323 005
Fax: (+960) 3321 832
Email: pakistan@dhivehinet.net.mv

> NEW ZEALAND CONSULATE IN MALDIVES

C/o Crown Company Pvt Ltd , H. Sea Coast, 30,
Boduthakurufaanu Magu , PO Box 2034, Malé,
Maldives, City Malé
Tel: (+960) 322 432 or (+960) 324 701
Fax: (+960) 324 009
Email: crown@dhivehinet.net.mv

> FINNISH CONSULATE IN MALDIVES

Honorary Consul of Finland, 25,
Boduthakurufaanu Magu, 20-05, City Malé
Tel: (+960) 3315 174
Fax: (+960) 3323 523
Email: cyprea@dhivehinet.net

> INDIAN CONSULATE IN MALDIVES

Athireege Aage, Ameeru Ahmed Magu,
Henveiru, 20-25, City Malé
Tel: (+960) 3323 015, 3323 016
Fax: (+960) 3324778
Email: hcmale@hicomindia.com.mv



TEMPTING YOUR TASTE BUDS

The Cinnamon Hakuraa Huraa Maldives culinary team offers choices of local and international cuisines. Here's a look at our main dining and dining venues on the island:

> MALAAFAIY RESTAURANT

Malaafaiy is our main restaurant serving three daily buffets that are consistently large and constantly delicious.

Specialty:

International Cuisine / Buffet

Opening Hours:

Breakfast 7 am - 9.30 am

Lunch 12.30 pm - 2.30 pm

Dinner 7 pm - 9.30 pm

> MANZARU RESTAURANT

Manzaru Restaurant is exclusively for the residents of Platinum Island, serving Asian and continental fare for 3 meals a day.

Specialty:

International Cuisine / Buffet

Opening Hours:

Breakfast 7 am - 9.30 am

Lunch 12.30 pm - 2.30 pm

Dinner 7 pm - 9.30 pm

> KING CRAB RESTAURANT

King Crab restaurant specialises in seafood cuisines and dishes such as fish, shellfish and other crustaceans.

Specialty:

À la Carte / Seafood

Opening Hours:

7.30 pm - 10.30 pm

TEMPTING YOUR TASTE BUDS

> VELI BAR

If you're on an all inclusive package, visit us for your evening snack and coffee, it's the best way to watch the sun go down. And while you're at it, why not throw back a few cocktails as the moon begins to rise?

Specialty:

Drinks & Snacks / Cocktail Bar

Opening Hours:

8 am, until the last guest leaves
(All Inclusive and Premium All Inclusive Guests drinks complimentary until midnight)

> VEVU BAR

This adults only bar is exclusive to Platinum Beach Bungalow occupants, and the best place to spend your afternoons under the sun, while soaking at the Infinity Pool. While the view is unobstructed, the tropical heat is bound to make you thirsty. What better way to cool off than a refreshing cocktail?

Specialty:

Drinks & Snacks / Cocktail Bar

Opening Hours:

8 am, until the last guest leaves
(All Inclusive and Premium All Inclusive Guests drinks complimentary until midnight)

> IN ROOM DINING

Why even head out of your room unless it is to indulge in a spot of action? When its dinner time, let us wine and dine you, and your special someone, on your private balcony, deck or veranda – isn't that what they call paradise? Call on us and we'll share with you our selection of gourmet in-room dining specialties.

Opening Hours:

8 am - 11 pm
(Last order is accepted at 10.30 pm)



GET IN ON THE GOOD STUFF

We're firm believers in the notion that the best things in life come in combinations. Just like health, wealth and happiness, here at Cinnamon Hakuraa Huraa Maldives, we believe in our own special combination of elements that brings you to an island edition of the good life. Immerse yourself in big adventures, dig into succulent food and lounge to your heart's content. In other words, welcome to our Cinnamon drenched paradise.



F&B ATTENDANTS:

Our resort features personal attendants who will create specialty dining experiences for you and assist you in choosing the best selection of our menus to suit your tastes. The culinary arts are very much a creative experience for the taste buds, so our attendants is on hand to create the best gastronomy experience for you from the moment you walk in to our resort.



ISLAND HOST:

Walk into our resort and request for your own personal Island Host who will create the perfect combination of experiences for you based on your interests and our expert know how. We're big on creating lifestyle experiences for you, and we've now gone that extra step forward to make it all that more personal.

Dive headfirst into the deep blue ocean with the experiences that go beyond your standard list of things to do in the Maldives. Here are some of the little ideas and big experiences we have in store for you at Cinnamon Hakuraa Huraa Maldives.



GASTRONOMY:

No paradise island is complete without an array of excellent seafood and an imaginative selection of international cuisine. The Crab also offers something special for the two of you – multiple dining options across the island – even on a Dhoni cruise across the ocean. Talk to us and we'll put together something really special. You don't have to be on your honeymoon to indulge in our champagne breakfasts.

GET IN ON THE GOOD STUFF

Dive headfirst into the deep blue ocean with experiences that go beyond your ordinary travel itinerary while in the Maldives:



ADVENTURE:

We're in close proximity to vibrant marine life. This is why we offer daily snorkelling trips, scuba diving excursions and water sports throughout the year. Once you discover the wonders and colours of the ocean, we're certain you may not want to come back to shore. For the avid sports fisherman or enthusiast, we offer sunset fishing and sports fishing. Our oceans are teeming with marlin, yellow fin tuna and more for your rod and reel to discover. Don't have your own gear? We always have extras. For the water sports lover, our Dive Centre provides a host of activities including jet skiing, catamaran rides, windsurfing, canoeing, kayaking, banana boat rides and paddle boating.

We also offer trips to neighbouring islands, where you can engage with locals and purchase their crafts. For the shutterbug in you, we offer cruises around the island to capture the sun setting.

And for the romantic adventurer, how about a dinner on the beach with the one you love?



RELAXATION:

Where other than paradise would you come to unwind? And if the paradise of your choice happens to be our island, then you're bound to want to sprawl leisurely on one of the many comfortable loungers at either Veli Bar, or around the island.

No matter what the room category, you will always be privy to space and comfort, allowing you to unwind instantly. Give yourself a specialised Balinese Treatment at our Mandara Spa – an international spa franchise.

GET IN ON THE GOOD STUFF



MANDARA SPA:

Mandara Spa at Cinnamon Hakuraa Huraa Maldives sits at the far end area of the island and comes with many treatments, along with a range of spa products to revitalise, rejuvenate and reawaken the soul. This international spa chain features specialised Balinese therapists, invigorating treatments and the internationally renowned Elemis brand of products. Walk in and browse our extensive spa menu as you sip on a warm jasmine tea and freshen up with a hot towel.

The Couple's Spa specials are ideal for those in love. Bright island oranges decorate the spa's interiors, combining soothing Balinese music and various treatment rooms for the many specialised massages on offer.

What to expect at Mandara Spa:

- * Reception
- * Special Manicure and Pedicure Area
- * Extensive range of Balinese spa treatments, including Traditional Balinese Massages, warm stone massages, spa pedicures and the Elemis Exotic Lime & Ginger Dew bath among many others.

Opening Times:

10 am - 8 pm

(Last booking at 7 pm)

GET IN ON THE GOOD STUFF



THE DIVING SCHOOL – DIVE AND SAIL:

One of the great things about Cinnamon Hakuraa Huraa Maldives is its location, not merely in terms of its proximity to the mainland but also because it neighbours some of the greatest dive sites in this part of the world, including Hakuraa Thila, Hakuraa Express, Muli Out, and Kurali Kanduu. It is run by Dive & Sail, a member of the PADI International Resort Association and a PADI 5 Star Gold Palm Resort. Located close to the entrance of the resort, Dive & Sail offers a host of snorkelling and diving options for newcomers and certified divers alike. The discovery of colour, shape, form and species underwater is an indescribable thing. The best possible way to attempt to explain what it is like would be to tell you that your worldview will never be the same once you've been down there.

The services offered by Dive and Sail:

- * Night Diving
- * All PADI courses from Open Water to Assistant Instructor
- * Special training programs for children
- * Underwater Photo and Camera Service
- * Guided Snorkelling Trips
- * Guided sunset and night snorkelling trips
- * Complete range of PADI courses from Open Water Diver to Assistant Instructor

Daily Opening Hours: 8 am - 12.30 pm | 2 pm - 6 pm

GET IN ON THE GOOD STUFF



THE WATER SPORTS CENTRE AT CINNAMON HAKURAA HURAA MALDIVES:

Dive headfirst into paradise with the wide selection of water sports activities we have on offer here at Cinnamon Hakuraa Huraa Maldives. Living on a remote island certainly has its benefits and you won't feel landlocked for long if you get on a jet ski and rip through the ocean for a rush of adrenalin. The Maldives has been consistently famous for the great selection of water sports activities and here on our island, we have it all.

Here are some of the water sports you can indulge in while you're with us:

- * Fun Tubing
- * Banana Boating
- * Kayaking (Single & Double)
- * Pedal Boating
- * Jet Skiing
- * Stand Up & Paddle
- * Catamaran Rides
- * Wakeboarding
- * Water Skiing
- * Jet Ski
- * Snorkelling



GIVING YOU A HEADS UP

Ensuring you have a safe and pleasant stay is important to us. It is also good to keep in mind some general safety rules to avoid any unforeseen incidents. To help you navigate the island and our country in the best possible way, we have provided a list of guidelines to make the most of your stay. We are always at your service to ensure your safety and happiness. Do reach out to us if you need anything. As a general rule, please follow the following guidelines to stay safe wherever you are at our resort.

Be diligent and always note exits and emergency procedures of the building you are in. The fire exits on your floor are clearly marked.

> A LITTLE SOMETHING YOU SHOULD KNOW:

- * Carefully read the fire exit plan, displayed on the rear of your room door.
- * Locate the extinguisher and alarm nearest to your room.
- * We recommend that you study the fire and tsunami evacuation and assembly points of the hotel.

> ACCOMMODATION:

- * Children should be supervised on balconies / sundecks.
- * Do not climb or stand on balcony furniture. Keep all balcony furniture away from the railings.
- * Note that condensation and water spray in bathrooms can make the surface slippery.

> GENERAL GUIDELINES:

- * Do not smoke in bed.
- * Do not throw smouldering material into the waste basket.
- * Disconnect all electrical appliances after use.
- * Cooking in the room is strictly prohibited.
- * As a safety measure due to seaplane operations, and for the privacy of guests, drones are not to be used.

GIVING YOU A HEADS UP

> **BEACH / SNORKELLING:**

- * Be aware of rip currents and strong tides.
- * Never swim alone. Make sure there are other people around you.
- * Children must be supervised by an adult at all times.
- * Swimming at night is not recommended.
- * Snorkelling alone is not recommended.

> **CONDENSATION AND AC OPERATION:**

- * To avoid condensation, do not keep balcony door open while air conditioning is switched on.

> **PETS:**

- * Pets are not allowed at the Resort premises.

> **STAFF:**

- * All hotel staff can be identified by their name badges and uniforms.

> **CORAL RULES:**

- * Wear Coral Shoes while out at sea.
- * It is prohibited to damage / remove coral from the ocean, and it is punishable by the Maldivian Law.
- * Do not touch / step on coral.

> **SEA SWIMMING:**

- * Beware of strong currents and submerged rocks.
- * You are advised to wear life vests while snorkelling / swimming.
- * You are advised to stay close to the shoreline while swimming.
- * Nude bathing is prohibited and is punishable by the Maldivian Law.
- * Please beware of dangerous fish.
- * It is prohibited to damage / remove coral and fish from the ocean and is punishable by the Maldivian Law.

GIVING YOU A HEADS UP

› **EMERGENCY PROCEDURE:**

We have taken every precaution to ensure your comfort and safety during your stay at Cinnamon Hakuraa Huraa Maldives. However, in the unlikely event of an emergency due to fire, please be aware of the following guidelines.

› **FIRE PROCEDURE: (FIRE, LIFE & SAFETY)**

- * No smoking in the Room / Suite.
- * The resort is equipped with a fire detection system and our staff has been fully trained to respond to emergency situations.
- * Rooms / Suites are equipped with smoke detectors and all areas of the resort are equipped with alarm pull stations, which are monitored 24 hours a day.
- * In the event of an emergency, please contact the 'Service Centre' by pressing '0' on your phone and report the location of the emergency and how many people are with you.

› **PRECAUTIONS:**

- 1. Fire escape plan (Evacuation Plan)**
This is hung behind your room/suite door. Please familiarise yourself with the location of all exits.
- 2. Fire alarm manual call points**
Please familiarise yourself with the location of fire alarm manual call points.
- 3. Fire extinguishers/fire hose reels**
Know where these are located. It would be an asset to know how to operate them.
- 4. Escape doors (Fire Exits Doors)**
Your room / suite has one escape exit door.
- 5. Air conditioning system**
Locate and learn how to turn off your air conditioning system.

GIVING YOU A HEADS UP

> IF YOU DISCOVER A FIRE:

1. Raise the alarm

Upon detecting any fire or smoke, pull down the handle of the nearest alarm call point or call the 'Service Centre' by pressing '0' on your phone and advise the operator of the exact nature of the trouble (smoke, fire, sparks, etc.) and where the trouble is located.

2. If possible, put out the fire

Use the nearest fire extinguisher or fire hose reel to put out the fire. However, do not put yourself at risk.

3. Evacuate

Should the fire get out of control, close all doors behind you and leave the building immediately. Always take your room / suite key.

> IF YOU HEAR THE FIRE ALARM:

1. Fire alarm

If you hear the fire alarm, remain alert and prepare to evacuate. If directed to evacuate, leave the room / suite immediately by the nearest exit.

2. Do not attempt to pack belongings

Time is precious. Do not attempt to pack your things, as your life is more important.

3. Wet hand towels or cloth

Keep a wet hand towel or cloth to cover your nose and mouth to avoid suffocation.

4 Smoke

If there is smoke, remain calm, drop to your hands and knees, and crawl to the exit against the wall and pathway (air is fresher at floor level).

GIVING YOU A HEADS UP

› IF YOU ARE TRAPPED IN YOUR ROOM / SUITE:

1. Inform someone of your presence

Call the 'Service Centre' by pressing '0' on your phone, beat at the door or signal to people from the window to attract their attention.

2. Keep the fire out

Wet towels or sheets and wedge these under the door to prevent smoke from entering the room / suite.

› CHILD PROTECTION POLICY:

As part of the John Keells Group, we recognise our responsibility towards ensuring better protection, awareness and enforcement of rights and interests of children. Guided by the Children's Rights and Business Principles developed by UNICEF, the UN Global Compact and Save the Children. We are dedicated to the enforcement of children's rights and ensuring their safety and well being including reporting any incidents that may place the health and safety of all children, within and outside our premises to the relevant authorities. Please therefore, join us in our effort to protect safety, health and well-being of children by reporting all suspicious incidents involving children to the relevant authorities including local police and national child protection authority.

› Remember

1. If you are caught in smoke, use a wet towel, take short breaths, go down and crawl to escape, because air nearer the floor is cleaner and less likely to contain toxic fumes and deadly gases.
2. The resort's emergency telephone number is '0' (Service Centre). Remain calm during an emergency and do not panic.
3. Seal the room / suite from smoke. Stuff wet towels, sheets, etc. in cracks around the doors. Turn off the air conditioning and fan. Seal vents if they draw smoke.
4. Always keep your key by your bed.

A FEW HOUSE RULES

- * Resident Guests shall not be permitted to entertain Non Resident Guests in their rooms.
- * Non Resident Guests including visitors of resident Guests may only be permitted to use the facilities of the Resort (subject to the prior approval of the Management).
- * The Guest shall not use the Resort for any illegal purposes or act in a manner that may cause a disturbance to the Resort or any of its occupants. They shall indemnify and hold the Resort harmless from any damage, liability, or loss caused by such actions. The Resort reserves the right to require the removal of any goods or person from the hotel premises without assigning any reason for doing so.
- * Any loss or damage to Resort property owing / attributable to any act or omission of a Guest shall be charged to the Guest's bill.
- * Any facilities or services (including the use of the spa, dive centre, shop, etc.) made available or recommended by the Resort and availed of by the Guest shall be at the Guest's own expense and risk. The Resort shall not be liable for any damage or injury suffered by the Guest while using these facilities or services. Activities or services provided by third parties operating in the Resort will also be availed of by Guest at their own risk and expense.
- * The Guest is required to return all room keys before departure. Failure to do so or damage caused to the keys shall result in the cost of replacement of locks and other losses incurred by the Resort, being charged to the account of the Guest.
- * While the Resort will always endeavour to provide the Guest with the best service possible, it shall not be responsible for the failure to perform its obligations caused by war, riots, civil disorder, earthquake, fire, explosion, storm, flood, tsunami, other adverse weather conditions, strikes, lockouts, other industrial action, confiscation, other action by government agencies, or such other events beyond the control of the Resort.

A FEW HOUSE RULES

- * Guests staying on an All inclusive Basis will be required to pay for: (i) all imported liquor; (ii) food and beverages from the à la carte menu, food and beverages from the Pool Bar Menu; (iii) special food and beverage promotions conducted by the Resort at a supplementary charge; (iv) Room Service; (v) bills incurred by any non-resident guests visiting the Guest; and / or such other charges as the Resort may notify.
- * The Guest shall not use the Safety Deposit Box for illegal purposes or for the deposit of goods of an explosive, dangerous or offensive nature, which may cause harm, loss, damage, or disturbance to the Resort or to any of its occupants.
- * The Guest expressly agrees that they are using the locker at their own volition and that the Resort shall not be liable to account or be responsible to the Guest or to any other person for the goods so deposited.

* **IMPORTANT:**

The information and recommendations contained in this Compendium have been compiled from sources believed to be reliable and to present the best current opinion on the subject. There is no warranty, guarantee or representations as to the absolute correctness or sufficiency of any representation contained herein. It must not be assumed that all acceptable safety measures are contained in this directory or that other additional measures may not be required under particular or exceptional conditions or circumstances.

* **LET'S TRY AND AVOID THE TROUBLE**

The Maldives is predominantly an Islamic country and as such, we cannot provide legal services for weddings. Should you require it, an Islamic Prayer Room is provided on the island for your daily worship. Prayer mat and the Holy Quran are available and will be provided on request by Housekeeping.



MAKING TOMORROW A BETTER PLACE

Our Resort is Gold Certified for Accommodation Sustainability by Travelife.

➤ SUSTAINABILITY POLICY

The Group will strive to conduct its activities in accordance with the highest standards of corporate best practice and in compliance with all applicable local and international regulatory requirements and conventions.

Group Energy Management Policy: To minimise any energy related environmental impact and enhancing the Group's competitiveness through energy costs savings by embracing lean energy management practices.

Group Water Management Policy: To conserve and optimise its use of water obtained from surface and ground water sources and wherever possible seek to re use waste water after treatment in its operations with a view to reducing the intake of fresh water.

The Group has set out the following management guidelines with regard to the usage of water, where Group companies with significant usage of water shall establish systems and processes to:

- ✳ Measure water withdrawal at source and identify water usage at key points in its production and utilisation processes.
- ✳ Conserve and reduce utilisation through various technologies, process improvements and through stimulating behavioural changes in staff through awareness campaigns.
- ✳ Harvest and utilise rainwater for purposes such as gardening and washing.
- ✳ Control the quality and quantity of effluent discharge through proper treatment through effluent treatment plants and sewerage treatment plants etc. prior to discharge into the environment and sewerage network.
- ✳ Identify whether low flow fittings and other such water saving measures could be utilised in any new property development.

MAKING TOMORROW A BETTER PLACE

Group Waste Management Policy: The John Keells Group Policy with regard to waste management is based upon the tenets of 'Reduce, Reuse, Recycle', and we encourage our employees to be conscious in terms of reducing consumption and reuse and recycle wherever possible.

Group Biodiversity Conservation Policy: To conserve, and where possible, enhance biodiversity of the locality through the adherence of local and Governmental laws and the implementation of best practices relating to conservation and protection of biodiversity in areas where operations of the Group are carried out.

The Group understands and acknowledges its responsibility in conserving and protecting the biodiversity of the areas it carries out operations, not only for the purpose of ensuring sustainable business, but also to take care of the planet and preserve its diversity, beauty, resources and strength for future generations.

➤ **EARTH CHECK BENCHMARKS:**

Our sustainability indicators are closely monitored and have seen significant improvements throughout the years. This achievement was possible due to our group's efficient sustainability policy and EarthCheck Benchmarks. The EarthCheck Benchmark for each sustainability indicators is as follows:

- * Carbon Footprint per Guest Night = 22.8 kg per Guest Night
- * Water Withdrawn per Guest Night = 356 L per Guest Night
- * Landfill Waste per Guest Night = 1.74 kg per Guest Night

MAKING TOMORROW A BETTER PLACE

› OUR PLASTIC PLEDGE IS A 50% REDUCTION OF PLASTIC CONSUMPTION BY 2020

› HOTEL SPECIFIC SUSTAINABILITY INITIATIVES

Energy is an essential input for our resort operations and is among one of our top expenses. This naturally led us to implement concentrated efforts to reduce our energy consumption. Therefore we initiated the following features:

- * Solar Energy
- * LED Illumination
- * Utility Management System

› GREEN INITIATIVES

Our long term objective in water management is to reduce water withdrawal through recycling water, engaging employees and guests in water conservation and rainwater harvesting. The sub divisional metering system of the Utilities Management Systems at all properties enables the continuous monitoring and tracking of water usage and identification of areas of inefficiency. In addition, we carry out external water audits enabling us to identify leakages, avenues for water conservation and introduce rectifying measures. We ensure that effluents discharged from our resorts comply with the requisite water quality standards, and have a dedicated effluent treatment plant on site. These effluent treatment plants also contribute to the recycling and re use of water for gardening and flushing purposes.

MAKING TOMORROW A BETTER PLACE

Waste Management

At Cinnamon we believe in the 4R Concept of Reduce, Reuse, Recycle and Recover. Multiple initiatives are in place to meet our waste reduction goals. Our waste management system focuses on the reduction of waste, effective segregation, recycling and responsible disposal of waste in an environmentally friendly manner.

Dry waste generated at our resorts is effectively segregated as plastics, glass, cardboard, paper and metals. The segregated waste is handed over to recyclers certified by the Central Environmental Authority according to our Standard Operating Procedures for waste management.



IN ROOM DINING FOOD MENU

If you have any concern regarding food allergies, please alert your server prior to your ordering.

Time: 8 am - 11 pm (Last food order to be given prior to 10.30 pm) | For your in room dining orders and clearance, please dial: 729

SALADS AND APPETIZER

Prawn and Avocado Salad on Cucumber Noodles 🍤 USD 15

Mediterranean Greek Salad ✓ USD 10
Tomato, Onion, Lettuce, Pepper, Cucumber, Cheese Basil Sauce.

Caesar Salad 🐷 USD 15
Iceberg Lettuce, Crispy Bacon, Croutons and, Parmesan Cheese with Chicken or Prawns Caesar Dressing

Crispy Fried Vegetable Spring Rolls ✓ USD 12
with Sweet Chili Sauce

SOUPS

Creamy Tomato and Ginger with Basil Croutons ✓ USD 11

Hot and Sour Soup with Shrimps USD 11

BURGERS & SNACKS

Traditional Beef or Chicken Burger with Cheese Gratin USD 15

Hakuraa Chicken Burger with Crumb Fried Chicken Breast USD 14

Tandoori Lamb Chapatti Wrap Served with Raita and Mixed Salad USD 15
Chicken, Cheese, Roast Beef, Bacon, Fried Egg & Tomatoes

SANDWICHES

Roast Beef USD 13.3

Ham & Cheese 🐷 USD 14

Cheese & Tomato USD 13

Tuna Mayonnaise USD 12

Club Sandwich 🐷 USD 15

ASIAN SPECIALTIES

Thai Green Prawn Curry with Steamed Rice, Fresh Tomato and Pineapple Coriander Salad 🍤 USD 20

Nasi Goreng topped with a Fried Egg, Chicken Satay and Prawn Crackers 🥚 USD 15

Vegetable Biryani with Pickle and Raita / Papadam ✓ USD 15

Crumbed Fried Vegetable Cutlet with French Fries and Garden ✓ USD 12

DESSERTS

Tropical Fresh Fruit Platter or Fruit Salad USD 12

Chocolate and Banana Mousse on Crunchy Biscuit with Cointreau 🍷 USD 14

Tiramisu Crunchy Coffee Delight with Chocolate Sauce USD 14

🍷 - Contains Alcohol ✓ - Vegetarian 🥚 - Contains Nuts 🐷 - Contains Pork 🌶️ - Spicy 🍤 - Contains Shellfish

All Prices Are Inclusive of 10% Service Charge and 16% Goods and Service Tax

IN ROOM DINING BEVERAGE MENU

If you have any concern regarding food allergies, please alert your server prior to your ordering.

Time: 8 am - 11 pm (Last food order to be given prior to 10.30 pm) | For your in room dining orders and clearance, please dial: 729

SCOTCH WHISKY (25 ML)

Premium

Johnnie Walker Black Label USD 13

Chivas Regal USD 12

Regular

Johnnie Walker Red Label USD 8

Ballantine's Finest USD 7

The Famous Grouse USD 9

SINGLE MALT WHISKY (25ML)

Glenfiddich USD 9

Glenmorangie the Original USD 16

Jack Daniels USD 8

John Jameson USD 10

Jim Beam USD 11

GIN (25 ML)

Bombay Sapphire USD 9

Gordon's USD 7

Beefeater USD 7

COGNAC (25 ML)

Martell XO USD 16

Courvoisier VS USD 11

Hennessy VS USD 8

VODKA (25 ML)

Grey Goose USD 11

Absolut USD 8

Stolichnaya USD 8

Finlandia USD 8

Skyy Vodka USD 11

Smirnoff USD 7

IN ROOM DINING BEVERAGE MENU

If you have any concern regarding food allergies, please alert your server prior to your ordering.

Time: 8 am - 11 pm (Last food order to be given prior to 10.30 pm) | For your in room dining orders and clearance, please dial: 729

RUM (25 ML)

Malibu	USD 7
Bacardi White	USD 9
Captain Morgan Dark	USD 9

TEQUILA (25 ML)

Tequila Silver	USD 8
Tequila Gold	USD 8

BEERS

Heineken	USD 8
Carlsberg	USD 8
Corona	USD 9

NON ALCOHOLIC BEVERAGES

MILK SHAKES

Vanilla / Strawberry / Chocolate	USD 7
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FRESH JUICES

Orange / Pineapple / Mixed Fruit	USD 7
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CORDIALS

Orange / Pineapple / Apple	USD 7
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SOFT DRINKS

Cola / Diet Cola / Tonic / Soda / Sprite / Fanta	USD 6
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WINES (SERVED BY THE BOTTLE)

CHAMPAGNES

Veuve Clicquot Yellow Label	USD 335
Lanson Black Label Brut	USD 198
Moet & Chandan Brut	USD 220
Dom Pérignon	USD 525

SPARKLING WINES

Martini Asti	USD 100
Hardys The Riddle Brut	USD 43